



**DIRECTORATE OF ACCOUNTS & TREASURIES  
FINANCE DEPARTMENT, JAMMU**

Tele/Fax:- 0191-2598752, 2598753  
E-mail :- idatjmu@gmail.com

**CIRCULAR**

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**Sub:- Pension Mela Week**

Continuing the celebrations of Azaadi ka Amrit Mahotasav, a pension mela week is going to be organised in all City/district/Sub Treasuries of Jammu Division wherein pensioners (Civil/Family) have been requested through press release to visit or e- mail their grievances to the treasuries if any. The programme shall be conducted in two phases i.e. 25th October to 30th October and 22nd November to 27 November from 10 to 2 p.m everyday.

Therefore, a dedicated committee consisting of Treasury Officer and two officials shall be constituted in each Treasury to resolve pension grievances on spot and District Officers shall submit a **compiled report of both phases separately i.e on 4<sup>th</sup> November for first phase and on 27<sup>th</sup> November for second phase** along with the relevant record to this Directorate in the format as given in TABLE A. Inauguration shall be done on First day of the week by inviting a dignitary of your locality. **Banner** or any other **public sharing mechanism** shall be used to inform the general public about the same.

**TABLE A**

Date	Number of pensioners visiting treasury with grievances	Number of grievances whether direct or through e-mail	Number of grievances resolved	Number of unresolved grievances	Particulars of unresolved grievances as per Table B

However, each Treasury officer shall ensure maintenance of details pertaining to pension grievances in their respective treasuries as per below mentioned format and submit the same to the District Treasury Officers..

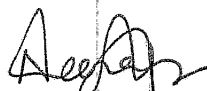
**TABLE B**

S.No.	Date	Name of pensioner	PPO Number	Address and Phone No. of pensioner	Details of grievances received directly/ through e-mail	Action taken ( resolved/un resolved)	Reasons for not being able to resolve grievances

In the first phase of Pension Mela Week i.e 25<sup>th</sup> October to 30<sup>th</sup> October, the pensioner shall approach their **respective Treasuries** for resolving their grievances. During the second phase of Pension Mela Week i.e. from 22<sup>nd</sup> November to 27<sup>th</sup> November all unresolved grievances relating to Sub Treasuries shall be routed to District Treasuries for resolution. The District officers shall evaluate all grievances and resolve all issues of sub treasuries pensioners also. However, the unresolved grievances which are actually within the ambit of treasury organisation may be forwarded to this directorate.

A committee of following officers shall examine the grievances and give recommendations thereof which have been elevated to this Directorate.

1. Sh. Ashok Khajuria (Sadder Treasury officer)
2. Smt. Anita Sumbria (Accounts Officer)
3. Sh. Harvinder Singh (Assistant Accounts Officer)
4. Mr. Suresh Kumar (Accountant)

  
Director  
Accounts & Treasuries  
Jammu

**No:- DATJ/Try/2021-22/6721-80 Dated:- 10.10.2021**

**Copy to the:**

1. Director General Accounts & Treasuries, Finance Department, Civil Sectt J&K Jammu for information.
2. All District Treasury Officers /City Treasury Officers/Sub Treasury Officers of Jammu Province for information and immediate compliance.